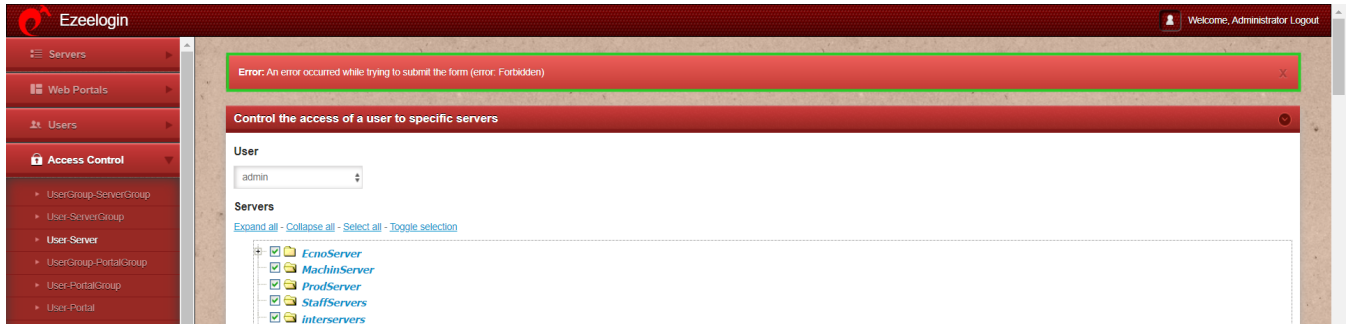


Error: An error occurred while trying to submit the form (error: Forbidden)

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Error: An error occurred while trying to submit the form (error: Forbidden)



This error occurs when you have high data and while trying to make changes in the User-Server group in Access Control.

To resolve the above error, you can increase the values for **max_input_vars**, **max_execution_time**, **memory_limit**, **post_max_size**, and **upload_max_filesize** in the php.ini file by editing. Refer to the below step.

```
root@gateway:~# nano /etc/php/8.1/apache2/php.ini ---> (change into corresponding PHP version)
```

```
max_execution_time = 300
max_input_vars = 10000
memory_limit = 1G
post_max_size = 1G
upload_max_filesize = 1G
```

And restart the Apache web service.

```
root@gateway:~# systemctl restart apache2
```

To Check the php.ini file

```
root@gateway:~# grep -v '^s*#' /etc/php/8.1/apache2/php.ini | grep -i 'max_input_vars =
|max_execution_time|post_max_size|upload_max_filesize|memory_limit'
```

```
max_execution_time = 300
max_input_vars = 10000
memory_limit = 1G
```

```
post_max_size = 1G  
upload_max_filesize = 1G
```

Online URL:

<https://www.ezeelogin.com/kb/article/error-an-error-occurred-while-trying-to-submit-the-form-40;error-forbidden-41;-659.html>