# ERROR db sshlogs: Incorrect string value

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# ERROR db sshlogs: Incorrect string value: 'xA0xA0.dc2...' for column 'file' at row 1

**Overview:** This article covers how to fix the "Incorrect string value" error in the sshlogs table during <u>Ezeelogin upgrades</u> due to special characters.

#### ERROR db sshlogs: Incorrect string value: '\xA0\xA0.dc2...' for column 'file' at row 1

This error has been observed while upgrading Ezeelogin since the log has some type of special characters.

## Step 1: Run the following command:

root@gateway:~# TBL=\$(grep db\_prefix /usr/local/etc/ezlogin/ez.conf | awk '{print \$2}'); mysql -u root \$(grep db\_name /usr/local/etc/ezlogin/ez.conf | awk '{print \$2}') -e "SELECT id,file FROM \${TBL}sshlogs ORDER BY id ASC LIMIT 1;"

**Step 2:** Run the following command and replace the ID with the ID that you get from the above command:

root@gateway:~# php /usr/local/ezlogin/ez\_queryrunner.php "update prefix\_sshlogs set file=" where id=REPLACE WITH ID"

If the above steps end up following with an error then it could occur as a result of using outdated versions of MySQL. Try to manually truncate the ssh\_log using below command.

**Step 1:** Find the database name and table prefix using the below command.

root@gateway:~# grep -i "db\_namelprefix" /usr/local/etc/ezlogin/ez.conf

Step 2: Log in to MySQL and view the ssh logs using the database name and table prefix.

root@gateway:~# mysql -u root -p

mysql> use ezlogin\_databasename;

mysql> SELECT id,file FROM prefix\_sshlogs ORDER BY id ASC LIMIT 1;

**Step 3:** Run the following command and replace the ID with the ID that you get from the above command:

root@gateway:~# php /usr/local/ezlogin/ez\_queryrunner.php "update prefix\_sshlogs set file=" where id=REPLACE WITH ID"

### **Related Articles:**

Error log file and configuration file to troubleshoot

<u>Upgrade Ezeelogin Jump server to the latest version</u>

How to truncate the ssh session logs recorded

Online URL: <a href="https://www.ezeelogin.com/kb/article/error-db-sshlogs-incorrect-string-value-673.html">https://www.ezeelogin.com/kb/article/error-db-sshlogs-incorrect-string-value-673.html</a>