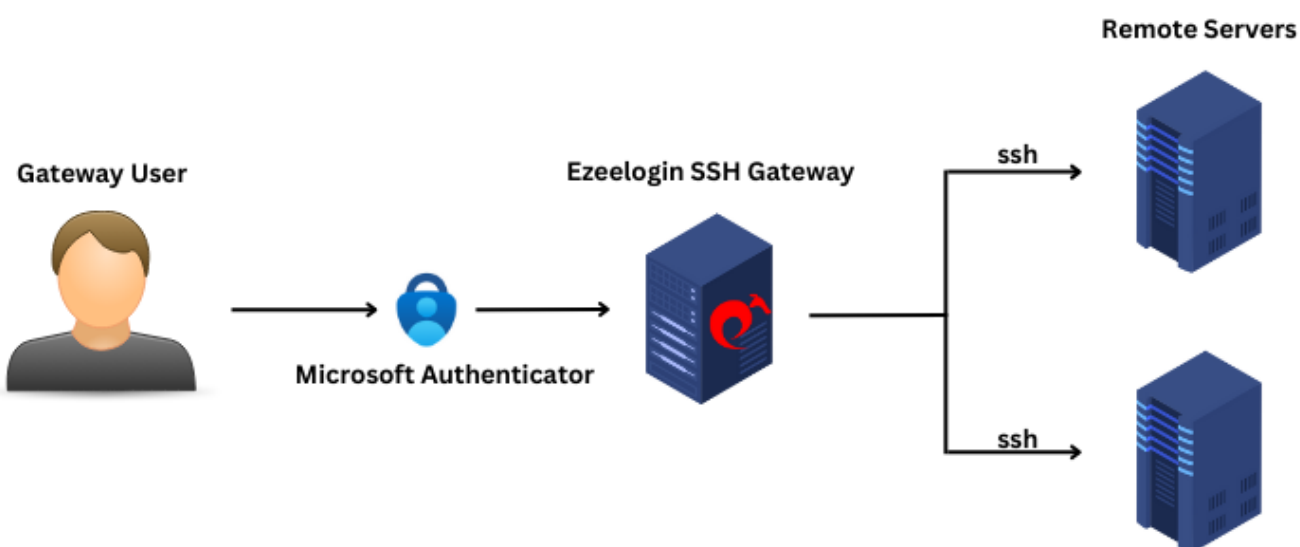


How to enable/disable Microsoft 2FA [Two factor Authentication]

693 Jisna Joseph April 25, 2025 [Features & Functionalities](#) 1132

Enable/disable and share the same Microsoft authenticator code with different users

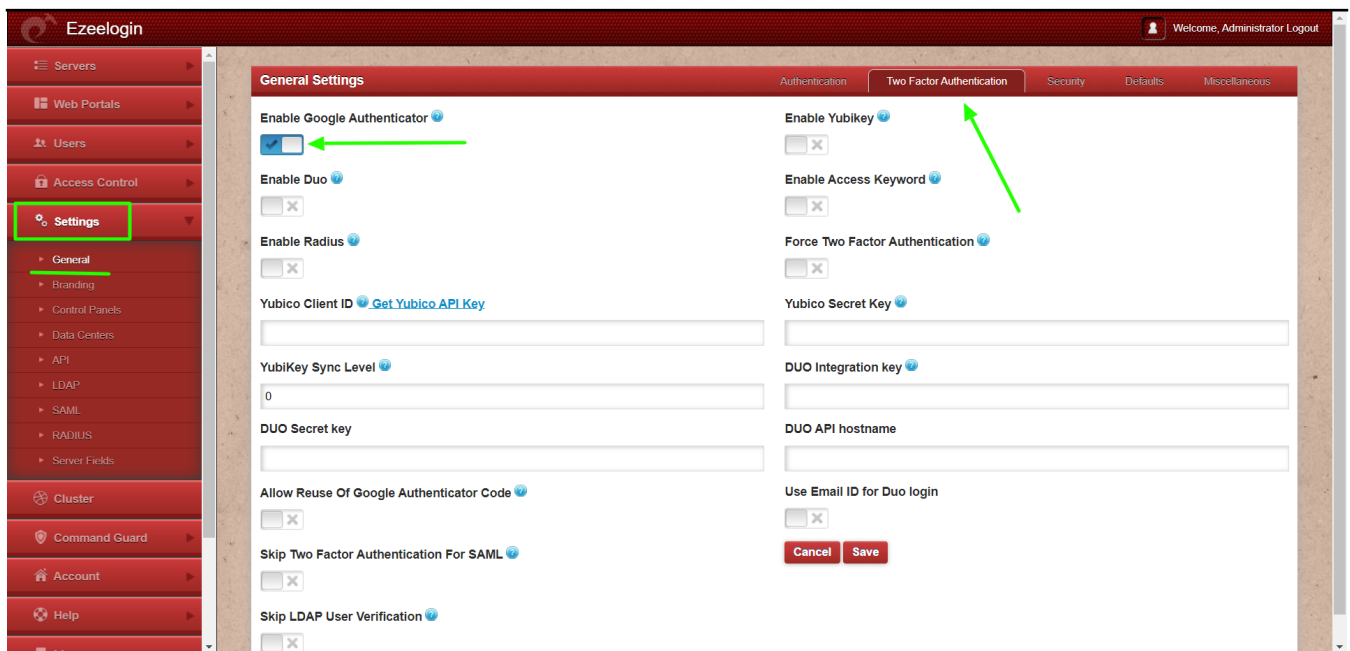
Overview: This article outlines how to enable or disable Microsoft 2FA, share and reuse Microsoft Authenticator codes, and synchronize server time. It also details methods for disabling Microsoft 2FA using both the GUI and backend commands.




1. How to enable Microsoft 2FA (Two-factor Authentication)?

Microsoft Authenticator doesn't require any internet connection.

Step 1(A): Navigate to **Settings -> General -> Two Factor Authentication -> Enable Google Authenticator.**



Step 1(B): After enabling Google Authenticator refresh the web GUI and navigate to **Account -> Google Authenticator**

Ezeelogin

Welcome, Administrator Logout

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SSH Log

RDP Recording

SCP Log

Help

License


Set/Reset Google Authenticator secret

Set

Google Authenticator secret

Use [Google Authenticator app](#).

Scan the below QR code using the Google Authenticator app or manually add your account `admin@192.168.1.57` using this secret `ZDBT12F7DJDNKHZA` (Time based).



Step 1(C): Click on the ' **Set** ' button and scan the QR code with the **Microsoft Authenticator App**.

Download Microsoft Authenticator Application from Appstore/play store for ios/android and install it on your phones

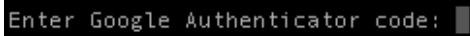
Step 1(D): Re-login to web GUI using Microsoft 2fa

Google Authenticator verification

Enter the verification code generated by your Google Authenticator app

[Back](#)

Step 1(E): The backend(ezsh) 2fa method will also be now using Microsoft Authenticator.

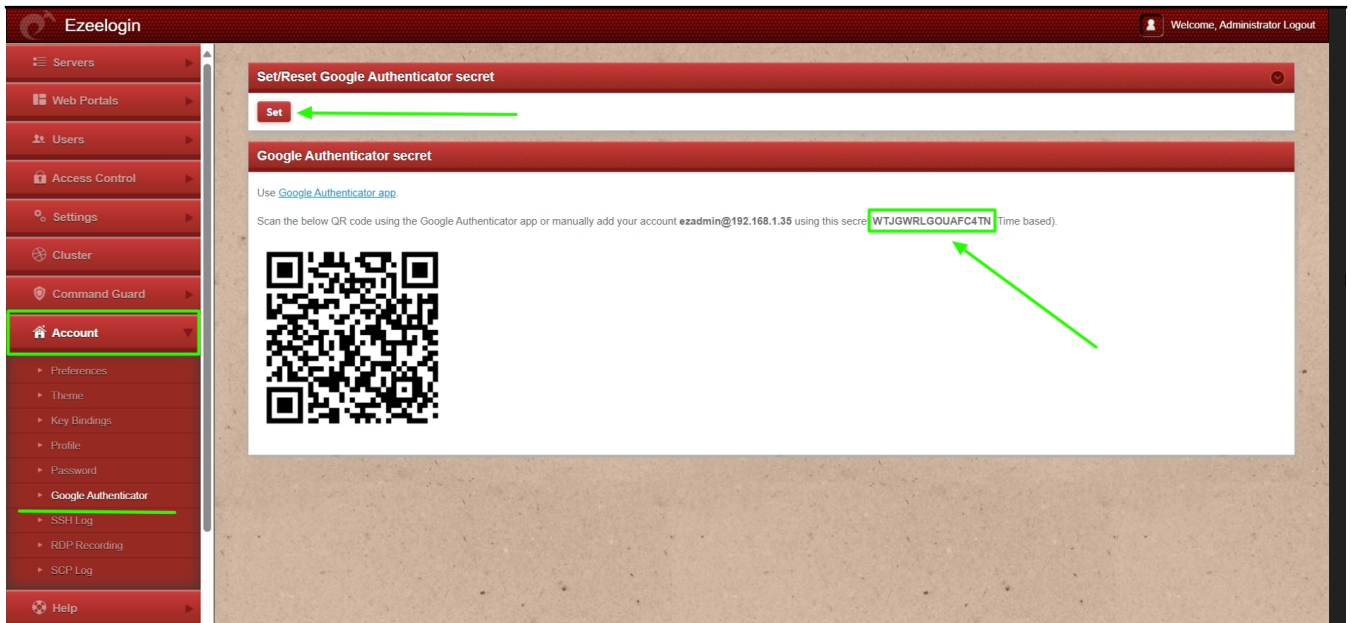


```
Enter Google Authenticator code: █
```

Ensure that the time on the Jump server is accurate. Use the command `#ntpdate pool.ntp.org` to [sync the server time](#). Also, do ensure that the mobile phone times are also in sync with your mobile operator's time.

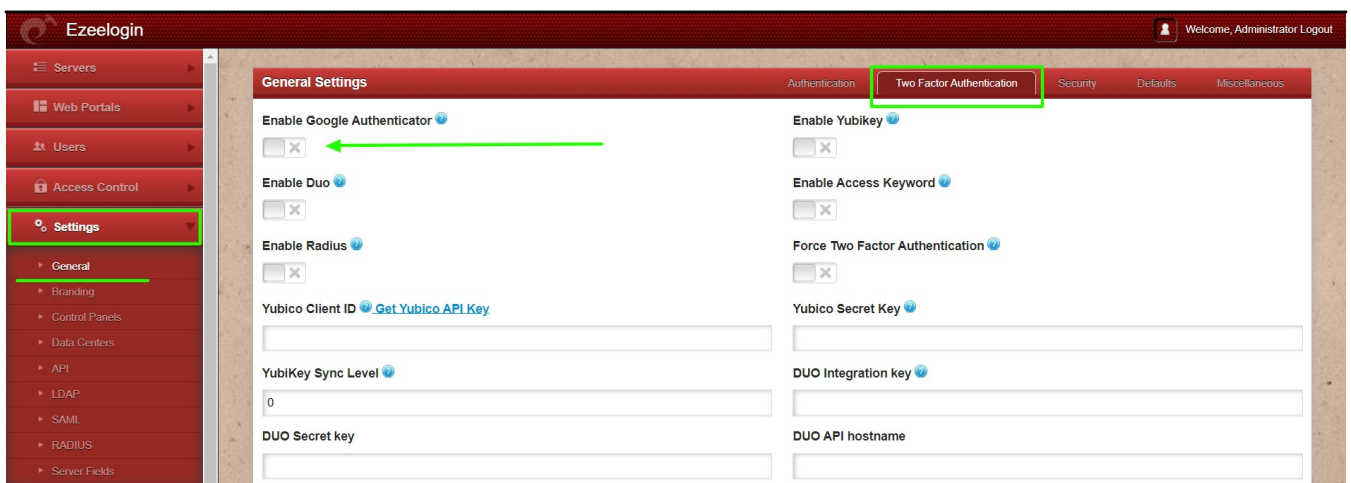
2. How to share the same Microsoft authenticator code with different users?

Step 2(A): Login to web GUI, **enable Google authenticator 2FA** from settings. Navigate to **Accounts tab -> Google authenticator -> Set -> Copy the secret and share with other users**. Now all the user with same secret can login to both GUI and shell with the same Microsoft code.



3. How to disable Microsoft 2FA (Two-factor Authentication) from the GUI?

Step 3(A): Navigate to **Settings -> General -> Two Factor Authentication -> Disable Google Authenticator**.



4. How to disable Microsoft 2FA (Two-factor Authentication) from the backend?

If you lost your phone, you can use this method.

Run the below commands to disable and clear Microsoft authenticator. Replace username to disable Microsoft authenticator for that user.

```
root@gateway:~# php /usr/local/ezlogin/ez_queryrunner.php "update prefix_settings set value='N'
where(name='enable_google_authenticator')"
```

```
root@gateway:~# php /usr/local/ezlogin/ez_queryrunner.php "update prefix_users set egs=NULL
where username='ezadmin'"
```

No Two-factor Authentication enabled

This error happens when we enforce Two-Factor authentication without enabling any of the Two-Factor authentications. Run the following command to disable **Force Two Factor Authentication**.

```
root@gateway:~# php /usr/local/ezlogin/ez_queryrunner.php
"update prefix_settings SET value = 0 WHERE name
= 'two_factor_auth' "
```

```
root@gateway:~# php
/usr/local/ezlogin/ez_queryrunner.php "update
prefix_usergroups SET force_tfa = 'N' "
```

Related Articles:

[Enable/Disable two-factor authentication in Ezeelogin](#)

[Error: No Two-factor Authentication enabled in GUI](#)

[Disable two-factor authentication from the backend](#)

Online URL:

<https://www.ezeelogin.com/kb/article/how-to-enable-disable-microsoft-2fa-two-factor-authentication-693.html>