

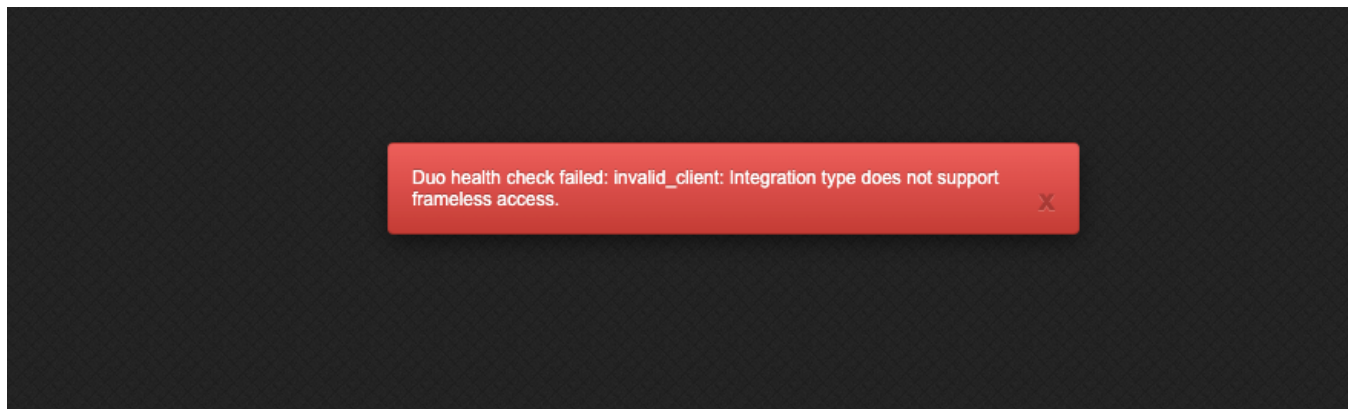
Error: Duo health check failed: invalid_client: Integration type does not support frameless access.

718 Rakhi April 26, 2025 [Common Errors & Troubleshooting](#) 1725

How to resolve error: Duo health check failed: invalid_client: Integration type does not support frameless access?

Overview: This article describes how to resolve the "Duo health check failed: invalid_client" error by switching to the Universal Prompt in Duo and resetting the client secret.

You may have encountered this error if the DUO prompt you are using is not the Universal Prompt.



Follow the below step to resolve the above issue:

Step 1: Login to the [DUO](#) account.

Step 1(A): Navigate to **Applications > Universal prompt > Change from traditional prompt to Universal prompt.**

Applications

Protect an Application

Authentication Proxy

Users

Groups

Endpoints

2FA Devices

Administrators

Reports

Settings

Billing

ezlogin jumpserver

Authentication Log | Remove Application

See the [Duo Web SDK Documentation](#) to integrate Duo into your custom web application.

Details

Client ID [Copy](#)

Client secret [Copy](#)

Don't write down your client secret or share it with anyone.

API hostname [Copy](#)

Universal Prompt

[See Update Progress](#)
Progress updating across all applications.

[Get More Information](#)
Learn more about the new prompt experience.

✓ Activation complete

✓ Application Supports Universal Prompt

[See Documentation](#)

✓ Activate Universal Prompt
Changes apply to this applications' users.

☐ Show traditional prompt

☒ Show new Universal Prompt

Reset the new Client keys.

Step 2: Click on Reset Client Secret > Reset > Save it.

Authentication Proxy

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Authentication Log | Remove Application

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Universal Prompt

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✓ Activation complete

✓ Application Supports Universal Prompt

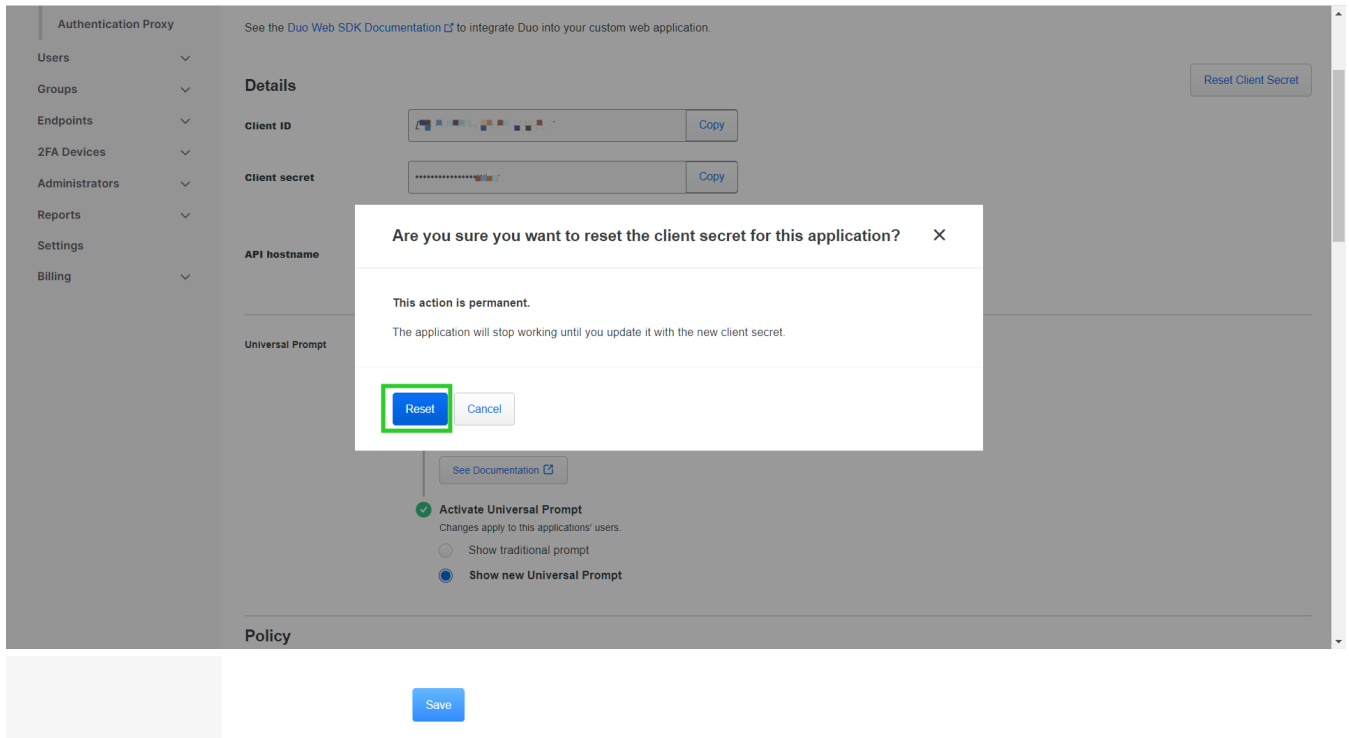
[See Documentation](#)

✓ Activate Universal Prompt
Changes apply to this applications' users.

☐ Show traditional prompt

☒ Show new Universal Prompt

[Reset Client Secret](#)



Related Articles:

[Disable DUO 2fa from the backend.](#)

[Configure DUO 2fa in Ezeelogin.](#)

[Error: No 2fa enabled.](#)

Online URL:

https://www.ezeelogin.com/kb/article/error-duo-health-check-failed-invalid_client-integration-type-does-not-support-frameless-access-718.html