

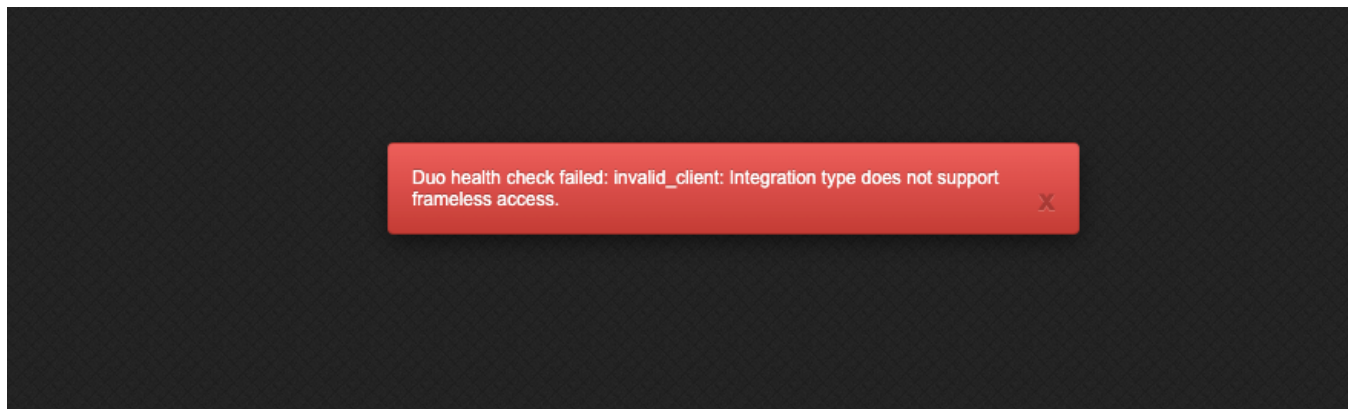
Error: Duo health check failed: invalid_client: Integration type does not support frameless access.

718 Rakhi April 26, 2025 [Common Errors & Troubleshooting](#) 1515

How to resolve error: Duo health check failed: invalid_client: Integration type does not support frameless access?

Overview: This article describes how to resolve the "Duo health check failed: invalid_client" error by switching to the Universal Prompt in Duo and resetting the client secret.

You may have encountered this error if the DUO prompt you are using is not the Universal Prompt.



Follow the below step to resolve the above issue:

Step 1: Login to the [DUO](#) account.

Step 1(A): Navigate to **Applications > Universal prompt > Change from traditional prompt to Universal prompt.**

Applications

Protect an Application

Authentication Proxy

Users

Groups

Endpoints

2FA Devices

Administrators

Reports

Settings

Billing

ezlogin jumpserver

See the [Duo Web SDK Documentation](#) to integrate Duo into your custom web application.

Details

Client ID

Copy

Client secret

Copy

API hostname

Copy

Universal Prompt

See Update Progress

Progress updating across all applications.

Get More Information

Learn more about the new prompt experience.

Activation complete

Application Supports Universal Prompt

See Documentation

Activate Universal Prompt

Changes apply to this applications' users.

Show traditional prompt

Show new Universal Prompt

Reset Client Secret

Reset the new Client keys.

Step 2: Click on **Reset Client Secret** > **Reset** > **Save** it.

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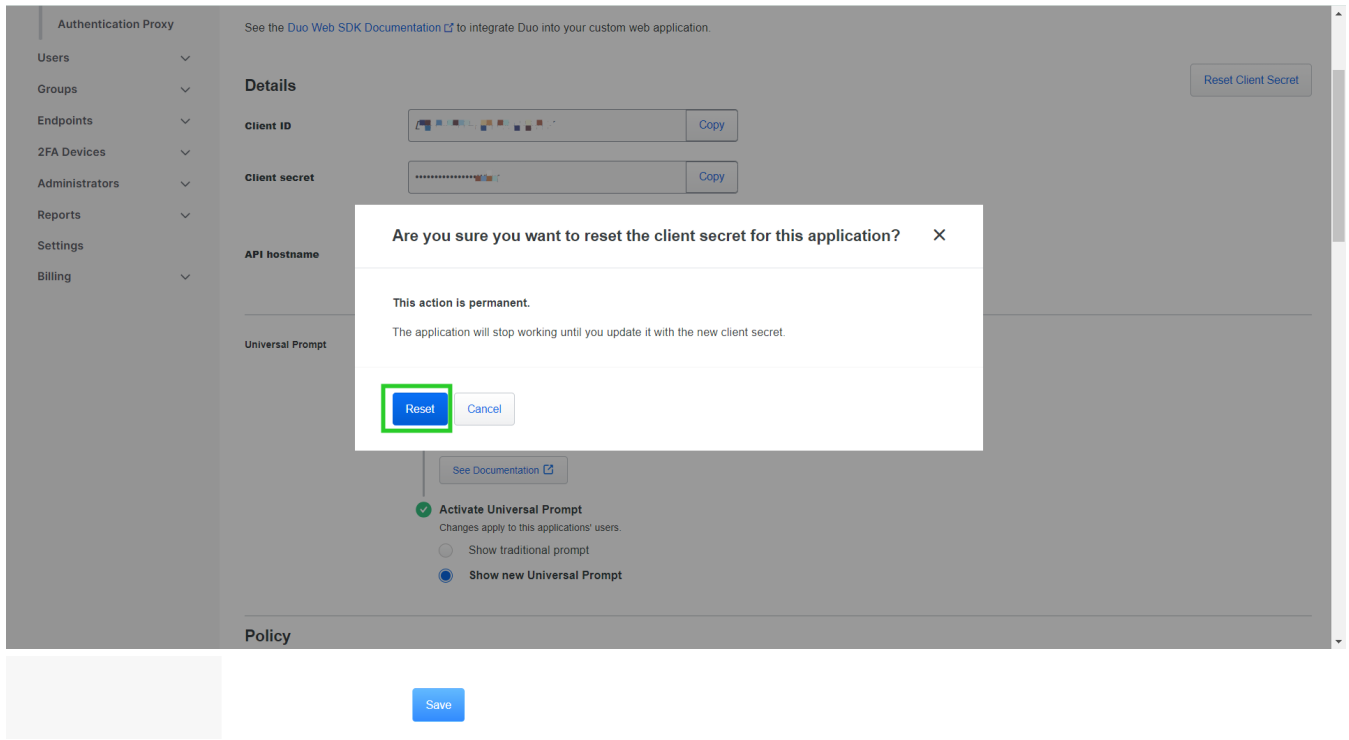
Activate Universal Prompt

Changes apply to this applications' users.

Show traditional prompt

Show new Universal Prompt

Reset Client Secret



Related Articles:

[Disable DUO 2fa from the backend.](#)

[Configure DUO 2fa in Ezeelogin.](#)

[Error: No 2fa enabled.](#)

Online URL:

https://www.ezeelogin.com/kb/article/error-duo-health-check-failed-invalid_client-integration-type-does-not-support-frameless-access-718.html