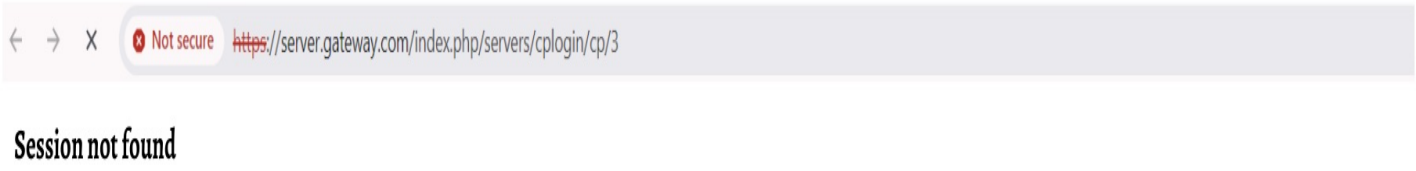
Plesk Windows Session Not Found

751 Rakhi May 7, 2025 Common Errors & Troubleshooting 2577

How to resolve the error: Plesk Windows Session Not Found?

Overview: This article helps in resolving the "**Session not found**" encountered while logging into the Plesk control panel from Web GUI.

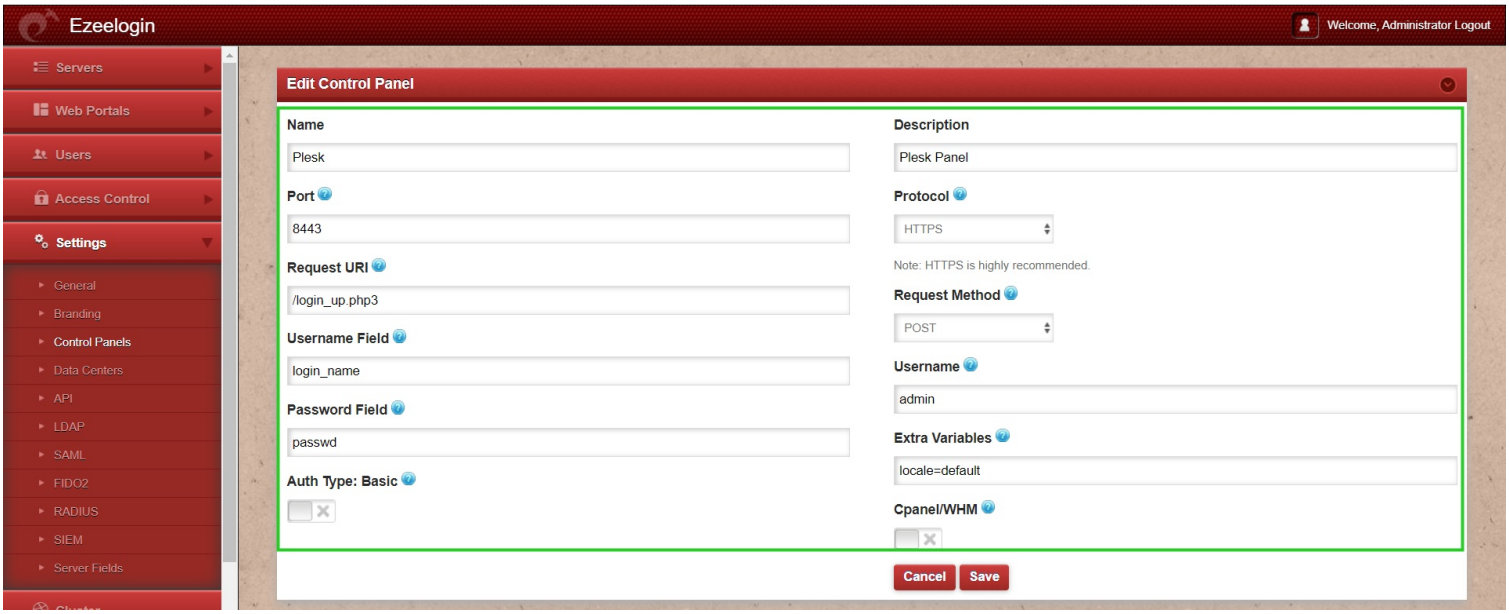


Step 1: Check for the latest messages in the **error log file**. Run the following command on the gateway server to see the application log errors.

```
root@gateway:~# (cd $(awk '/^system_folder/ {print $2}' /usr/local/etc/ezlogin/ez.conf)/application/logs/ && tail -f $(ls -t log-*.php | head -n 1))
```

Example: Error - 2024-10-23 07:16:07 --> cplogin error: Session not found

Step 2: Confirm with the correct settings in the added Plesk ControlPanel.



Step 3: Later, clear the full browser cache, or try using an incognito window, or switch to a different browser and try again.

Related Articles:

Error log file and configuration file to troubleshoot.

How to add plesk as controlPanel.

How to add plesk as web portal.

Describe Portals and Panels.

Online URL: https://www.ezeelogin.com/kb/article/plesk-windows-session-not-found-751.html