## Plesk Windows Session Not Found 751 Rakhi May 7, 2025 <u>Common Errors & Troubleshooting</u> 807

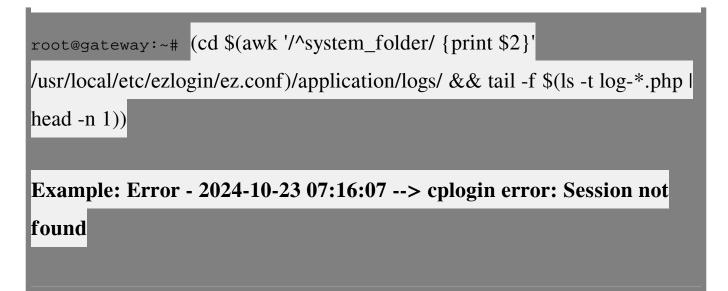
## How to resolve the error: Plesk Windows Session Not Found?

## Overview: This article helps in resolving the "Session not found" encountered while logging into the Plesk control panel from Web GUI.

|  | $\leftarrow$ | $\rightarrow$ | × | 8 Not secure | https://server.gateway.com/index.php/servers/cplogin/cp/3 |
|--|--------------|---------------|---|--------------|---|
|--|--------------|---------------|---|--------------|---|

Session not found

**Step 1:** Check for the latest messages in the **error log file**. Run the following command on the gateway server to see the application log errors.



Step 2: Confirm with the correct settings in the added Plesk ControlPanel.

| Ezeelogin                                     |     |                    | Welcome, Administrator L           | ogout |
|---|-----|--------------------|------------------------------------|-------|
| t≣ Servers ►                                  |     | Edit Control Panel |                                    |       |
| 🖬 Web Portals 🔹 🕨                             | X   | Name               | Description                        |       |
| tt Users ►                                    |     | Plesk              | Plesk Panel                        |       |
| 🔒 Access Control 🛛 🕨                          |     | Port 🐵             | Protocol 🥹                         |       |
| °₀ Settings ▼                                 |     | 8443               | HTTPS \$                           |       |
| <ul> <li>General</li> </ul>                   | 1.0 | Request URI 🥹      | Note: HTTPS is highly recommended. | 1     |
| <ul> <li>Generar</li> <li>Branding</li> </ul> | a s | /login_up.php3     | Request Method 🥹                   |       |
| <ul> <li>Control Panels</li> </ul>            |     | Username Field 💿   | POST \$                            |       |
| ▶ Data Centers                                |     | login_name         | Username 🥥                         |       |
| ► API   |     | Password Field @   | admin                              |       |
| ► LDAP  |     | passwd             | Extra Variables 🥪                  |       |
| ► SAML  | ×.  |                    | locale=default                     |       |
| ► FIDO2                                       |     | Auth Type: Basic 📦 |                                    |       |
| ► RADIUS                                      |     | ×                  | Cpanel/WHM 🐵                       | N.    |
| ► SIEM  |     |                    | X                                  |       |
| <ul> <li>Server Fields</li> </ul>             |     |                    | Cancel Save                        |       |

**Step 3:** Later, clear the full browser cache, or try using an incognito window, or switch to a different browser and try again.

## **Related Articles:**

Error log file and configuration file to troubleshoot.

How to add plesk as controlPanel.

How to add plesk as web portal.

Describe Portals and Panels.

Online URL: https://www.ezeelogin.com/kb/article/plesk-windows-session-not-found-751.html