

Plesk Windows Session Not Found

751 Rakhi May 7, 2025 [Common Errors & Troubleshooting](#) 746

How to resolve the error: Plesk Windows Session Not Found?

Overview: This article helps in resolving the "Session not found" encountered while logging into the Plesk control panel from Web GUI.

← → × Not secure <https://server.gateway.com/index.php/servers/cplogin/cp/3>

Session not found

Step 1: Check for the latest messages in the [error log file](#). Run the following command on the gateway server to see the application log errors.

```
root@gateway:~# (cd $(awk '/^system_folder/ {print $2}'  
/usr/local/etc/ezlogin/ez.conf)/application/logs/ && tail -f $(ls -t log-*.php |  
head -n 1))
```

Example: Error - 2024-10-23 07:16:07 --> cplogin error: Session not found

Step 2: Confirm with the correct settings in the added Plesk ControlPanel.

Ezeelogin Welcome, Administrator Logout

Edit Control Panel

Name	Description
Plesk	Plesk Panel
Port	Protocol
8443	HTTPS
Request URI	Note: HTTPS is highly recommended.
/login_up.php3	Request Method
Username Field	POST
login_name	Username
Password Field	admin
passwd	Extra Variables
Auth Type: Basic	locale=default
<input type="checkbox"/>	Cpanel/WHM
	<input type="checkbox"/>

Cancel Save

Step 3: Later, clear the full browser cache, or try using an incognito window, or switch to a different browser and try again.

Related Articles:

[Error log file and configuration file to troubleshoot.](#)

[How to add plesk as controlPanel.](#)

[How to add plesk as web portal.](#)

[Describe Portals and Panels.](#)

Online URL: <https://www.ezeelogin.com/kb/article/plesk-windows-session-not-found-751.html>