Login as superadmin when SSO is enabled globally
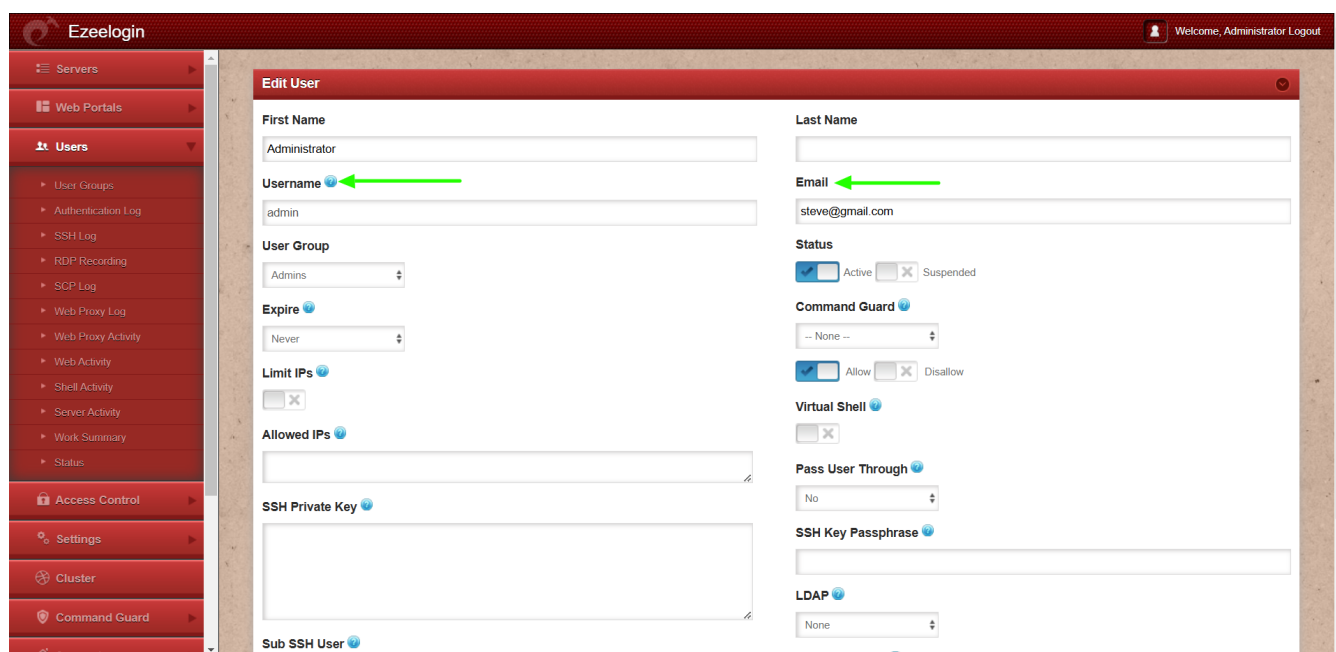
753 Jisna Joseph May 9, 2025 [Features & Functionalities](#) 815

How to login as superadmin user when SSO is enabled?

Overview: This article helps superadmin user (user account created at the time of installation) to login to GUI while using SSO.

METHOD 1

Step 1: Add the superadmin user(user account created at the time of installation) in Ezeelogin to [SSO](#) with the exact username and Email address as used in Ezeelogin.

> Ensure that the superadmin user's email address in Ezeelogin matches the email used in SSO, as Ezeelogin uses email for user verification by default.

Step 2: Once the superadmin user has been added to SSO with the exact username and email address, they should be able to log in using [SSO](#).

METHOD 2

This is an alternative method where you can log in without [SAML authentication](#). We are not disabling the SAML here, instead users can login without SAML authentication with the provided url.

Step 1: Navigate to **Settings** -> **SAML** -> **Advanced option** -> **Enable Allow Internal Authentication**.

Step 2: After enabling **Allow Internal Authentication**, you will receive an internal auth URL from which you can log in without SAML authentication for Ezeelogin users.
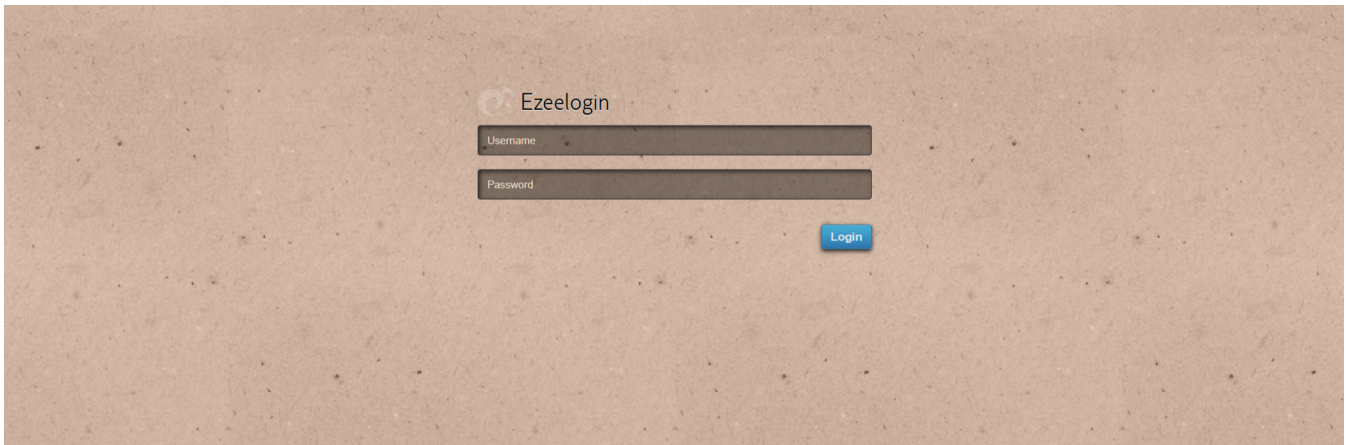
Related Articles:

[Integrating SSO/SAML with Ezeelogin PAM](https://www.ezeelogin.com/kb/article/login-as-superadmin-when-sso-is-enabled-globally-753.html)