

Login as superadmin when SSO is enabled globally

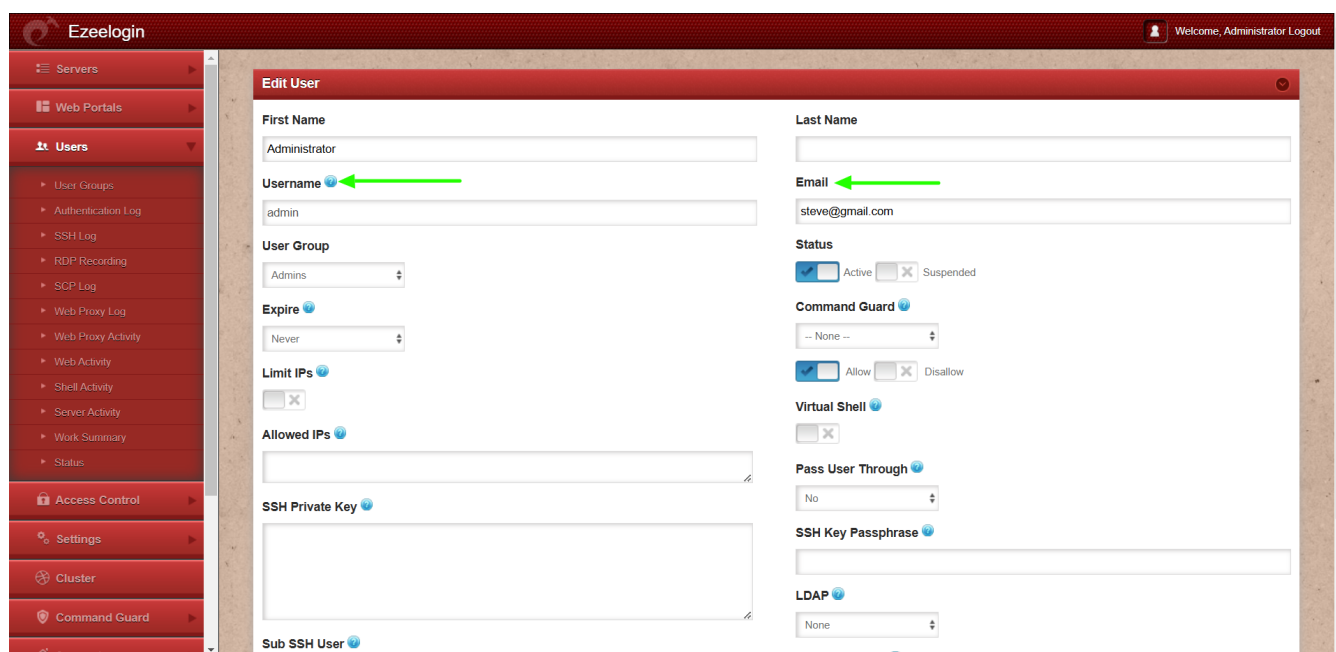
753 Jisna Joseph May 9, 2025 [Features & Functionalities](#) 815

How to login as superadmin user when SSO is enabled?

Overview: This article helps superadmin user (user account created at the time of installation) to login to GUI while using SSO.

METHOD 1

Step 1: Add the superadmin user(user account created at the time of installation) in Ezeelogin to [SSO](#) with the exact username and Email address as used in Ezeelogin.



Ensure that the superadmin user's email address in Ezeelogin matches the email used in SSO, as Ezeelogin uses email for user verification by default.

Step 2: Once the superadmin user has been added to SSO with the exact username and email address, they should be able to log in using [SSO](#).

METHOD 2

This is an alternative method where you can log in without [SAML authentication](#). We are not disabling the SAML here, instead users can login without SAML authentication with the provided url.

Step 1: Navigate to **Settings -> SAML -> Advanced option -> Enable Allow Internal Authentication**.

Ezeelogin

Welcome, Administrator Logout

- Servers
- Web Portals
- Users
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- Settings**
 - General
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SAML Service Provider (SP) Info

Metadata URL	https://cloudweg.com/ezlogin/index.php/metadata
Entity ID	https://cloudweg.com/ezlogin/
Assertion Consumer Service URL	https://cloudweg.com/ezlogin/index.php/auth/acs
Single Logout Service URL	https://cloudweg.com/ezlogin/index.php/auth/slo

SAML Identity Provider (IdP) Settings

Azure AD Settings

Advanced

Strict

☒

Compress Requests

☒

Encrypted Name ID

☐

Sign Logout Requests

☐

Sign Metadata

☐

Want Encrypted Assertions

☐

Want Signed Assertions

☐

Relax Destination Validation

☐

Reject Unsolicited Responses with InResponseTo

☐

Name ID Format

Organization Display Name

Technical Contact Name

Support Contact Name

Signature Algorithm

Service Provider Certificate

New Service Provider Certificate

Debug

☐

Compressed Responses

☒

Sign Authentication Requests

☐

Signed Logout Responses

☐

Want Signed Messages

☐

Want Encrypted Name ID

☐

Want XML Validation

☒

Match Destination Strictly

☐

Lowercase URL Encoding

☐

Organization Name

Organization URL

Technical Contact Email

Support Contact Email

Digest Algorithm

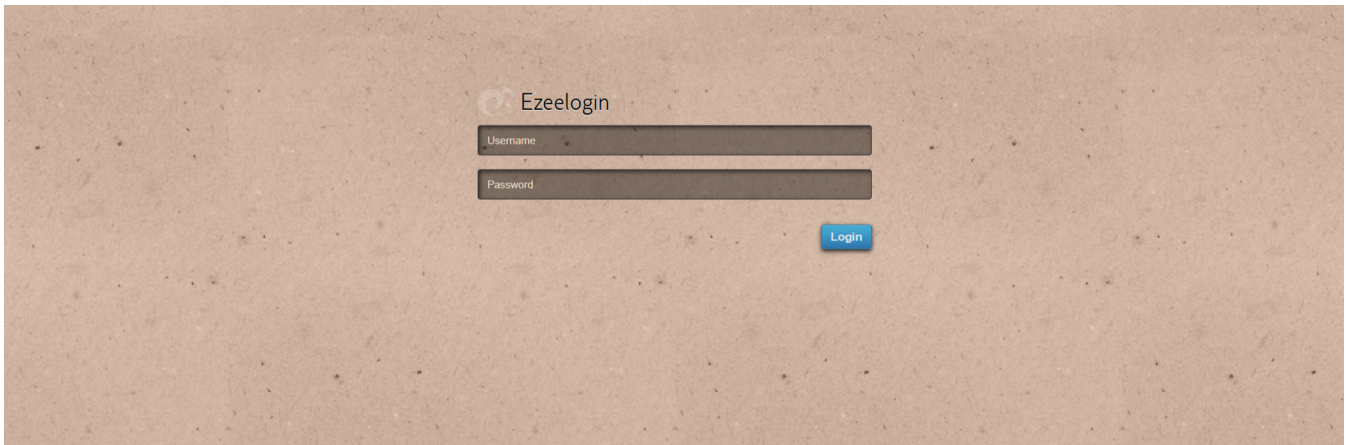
Service Provider Private Key

Allow Internal Authentication

☒

Internal Auth URL: https://cloudweg.com/ezlogin/index.php/auth/login/1

Step 2: After enabling **Allow Internal Authentication**, you will receive an internal auth URL from which you can log in without SAML authentication for Ezeelogin users.



Related Articles:

[Integrating SSO/SAML with Ezeelogin PAM](#)

Online URL:

<https://www.ezeelogin.com/kb/article/login-as-superadmin-when-sso-is-enabled-globally-753.html>