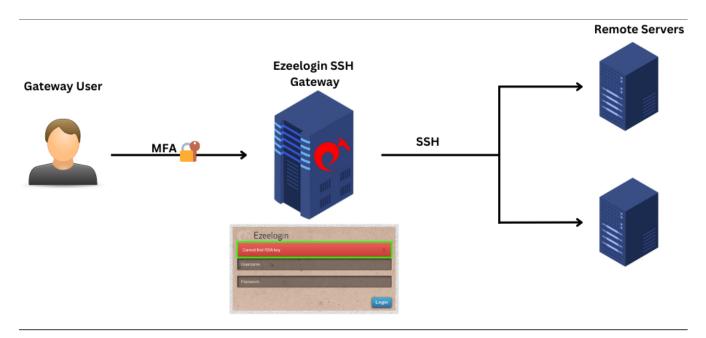
756 Jisna Joseph May 8, 2025 Common Errors & Troubleshooting 612

## How to solve the error "Cannot find RSA key"?

**Overview:** This article helps to resolve "Cannot find RSA key" error encountered when logging into the Ezeelogin GUI. The issue can be fixed by adding host\_url and cookie\_match\_ip to the Ezeelogin configuration file, which is located at /usr/local/etc/ezlogin/ez.conf.



Step 1: Append host\_url and cookie\_match\_ip as 0 to the end of <u>Ezeelogin</u> configuration file located at /usr/local/etc/ezlogin/ez.conf.

```
root@gateway : `#
nano /usr/local/etc/ezlogin/ez.conf
host_url http://your_domain_name
cookie_match_ip 0
```

If you have enabled HTTPS add host\_url as https://your\_domain\_name

**Step 2:** After adding the above parameters to the <u>Ezeelogin configuration file</u>, try logging into the Ezeelogin GUI.

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What are the various types of SSH authentication keys used in Ezeelogin?

Online URL: <a href="https://www.ezeelogin.com/kb/article/cannot-find-rsa-key-756.html">https://www.ezeelogin.com/kb/article/cannot-find-rsa-key-756.html</a>