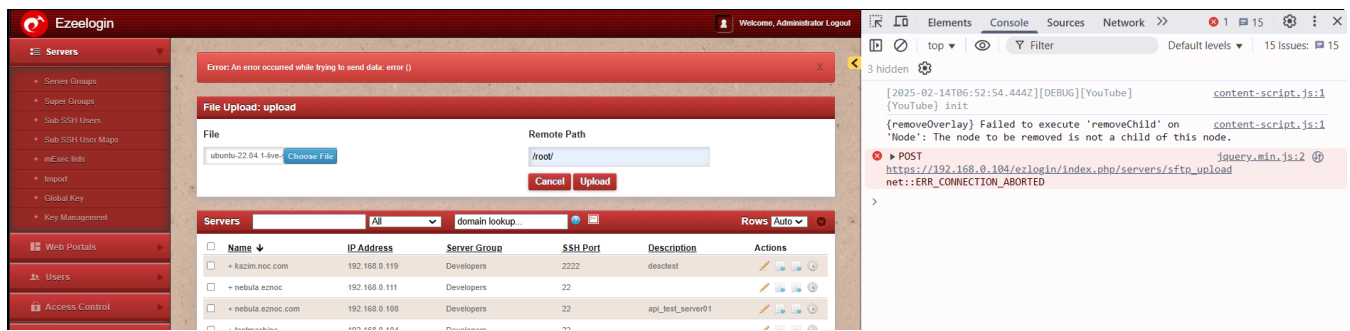


Error: An error occurred while trying to send data: error ()

765 Rakhi May 12, 2025 [Common Errors & Troubleshooting](#) 547

how to resolve an Error: An error occurred while trying to send data: error () ?

Overview: This article describes how to resolve the *Error: An error occurred while trying to send data: error ()* while uploading files from desktop machine to remote server.



Step 1: To resolve the above error, increase the value of *max_input_time* in the php.ini file. Refer to the steps below.

```
root@gateway :~# grep -v '^s*#' /etc/php/8.2/apache2/php.ini | grep -i 'max_input_time'
```

```
max_input_time = 600
```

```
root@gateway :~# grep -v '^s*#' /etc/php/8.2/cli/php.ini | grep -i 'max_input_time'
```

```
max_input_time = 600
```

Step 2: Restart the webserver and access Ezeelogin GUI.

```
root@gateway :~# systemctl restart apache2
```

Related Articles:

[Transfer file from remote desktop to remote server.](#)

[Transfer file from local desktop to gateway server.](#)

[How to copy/delete a file in jumpserver users home directory.](#)

Online URL:

<https://www.ezeelogin.com/kb/article/error-an-error-occurred-while-trying-to-send-data-error-40;-41;-765.html>