# Error: An error occurred while trying to send data: error ()

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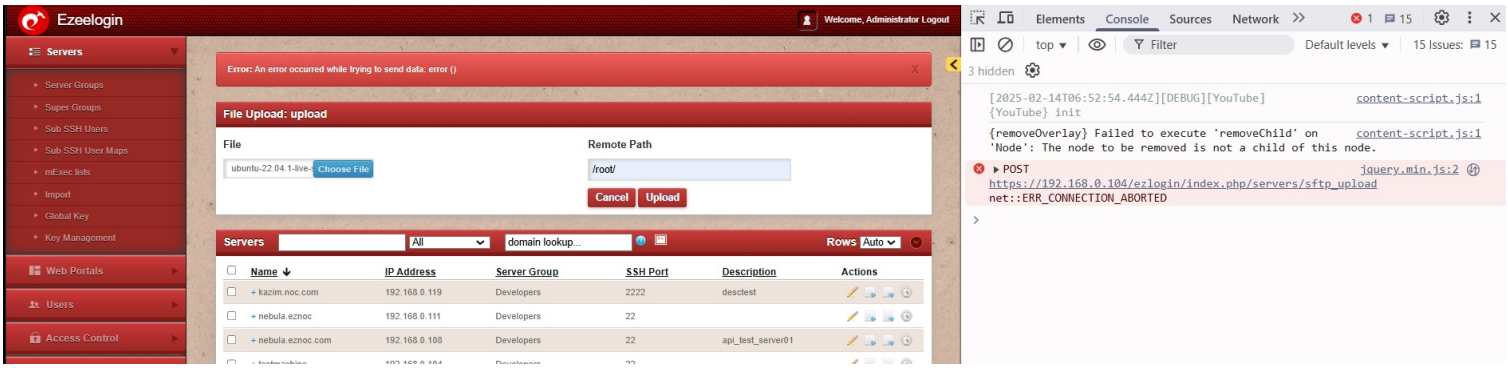
## how to resolve an Error: An error occurred while trying to send data: error () ?

**Overview:** This article describes how to resolve the *Error: An error occurred while trying to send data: error ()* while uploading files from desktop machine to remote server.




**Step 1:** To resolve the above error, increase the value of *max_input_time* in the php.ini file. Refer to the steps below.

```
root@gateway :~# grep -v '^\s*#' /etc/php/8.2/apache2/php.ini | grep -i 'max_input_time'

max_input_time = 600

root@gateway :~# grep -v '^\s*#' /etc/php/8.2/cli/php.ini | grep -i 'max_input_time'

max_input_time = 600
```

**Step 2:** Restart the webserver and access Ezeelogin GUI.

```
root@gateway :~# systemctl restart apache2
```

### Related Articles:

Transfer file from remote desktop to remote server.

Transfer file from local desktop to gateway server.

How to copy/delete a file in jumpserver users home directory.

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