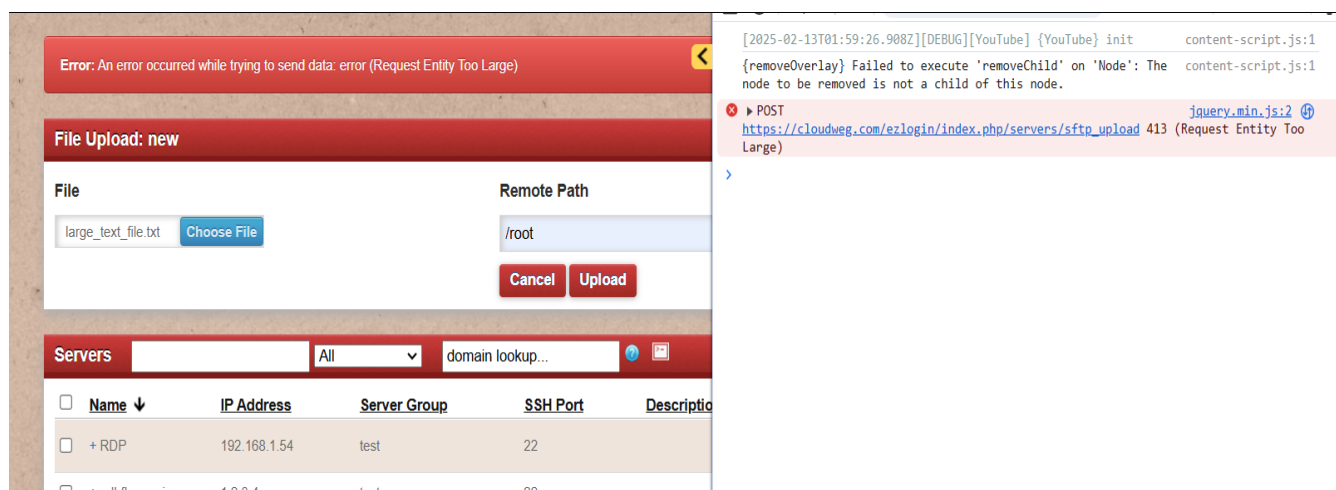


Error: An error occurred while trying to send data: error (Request Entity Too Large)

766 Rakhi May 12, 2025 [Common Errors & Troubleshooting](#) 459

How to resolve an Error: An error occurred while trying to send data: error (Request Entity Too Large)

Overview: This article describes how to resolve the *Error: An error occurred while trying to send data: error (Request Entity Too Large)* while uploading files from desktop machine to remote server.



On Ubuntu Server,

Step 1: To resolve the above error, add LimitRequestBody parameter with default value in apache conf file. Refer to the steps below.

```
root@gateway :~# vi /etc/apache2/apache2.conf
```

```
LimitRequestBody 0
```

Step 2: Restart the webserver and access Ezeelogin GUI.


```
root@gateway :~# systemctl restart apache2
```

Related Articles:

[Transfer file from remote desktop to remote server.](#)

[Transfer file from local desktop to gateway server.](#)

[How to copy/delete a file in jumpserver users home directory.](#)

Online URL:

<https://www.ezeelogin.com/kb/article/error-an-error-occured-while-trying-to-send-data-error-40:request-entity-too-large-41;-766.html>