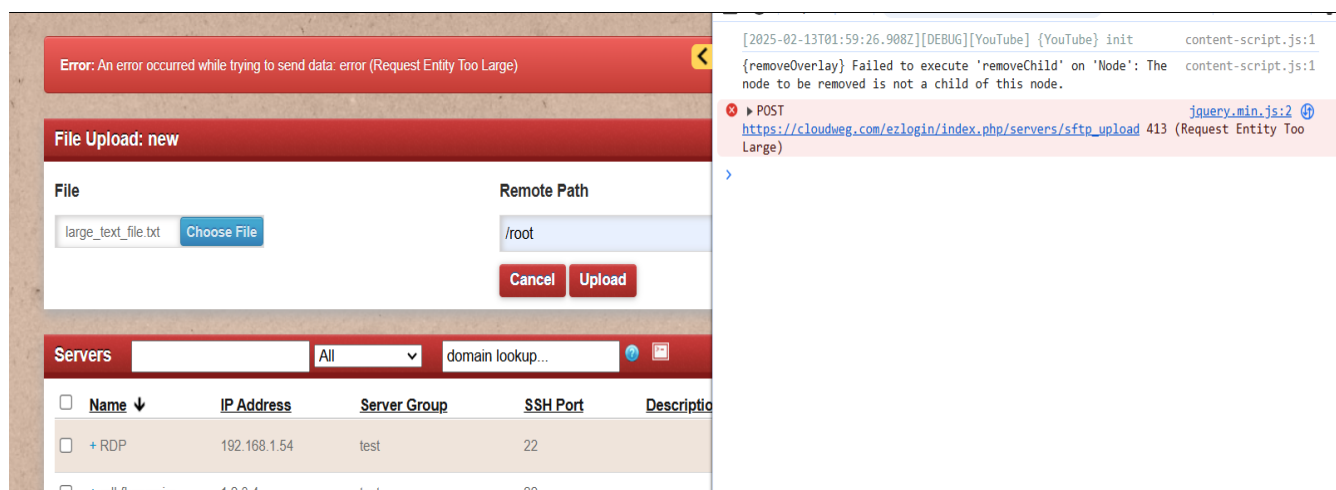# Error: An error occured while trying to send data: error (Request Entity Too Large)

766 Rakhi May 12, 2025 [Common Errors & Troubleshooting](#) 401

How to resolve an Error: An error occured while trying to send data: error (Request Entity Too Large)

Overview: This article describes how to resolve the *Error: An error occured while trying to send data: error (Request Entity Too Large)* while uploading files from desktop machine to remote server.

On Ubuntu Server,

Step 1: To resolve the above error, add LimitRequestBody parameter with default value in apache conf file. Refer to the steps below.

```
root@gateway :~# vi /etc/apache2/apache2.conf


LimitRequestBody 0
```

Step 2: Restart the webserver and access Ezeelogin GUI.

```
root@gateway :~# systemctl restart apache2
```

Related Articles:

Transfer file from remote desktop to remote server.

Transfer file from local desktop to gateway server.

How to copy/delete a file in jumpserver users home directory.