

Suspend and terminate gateway user session

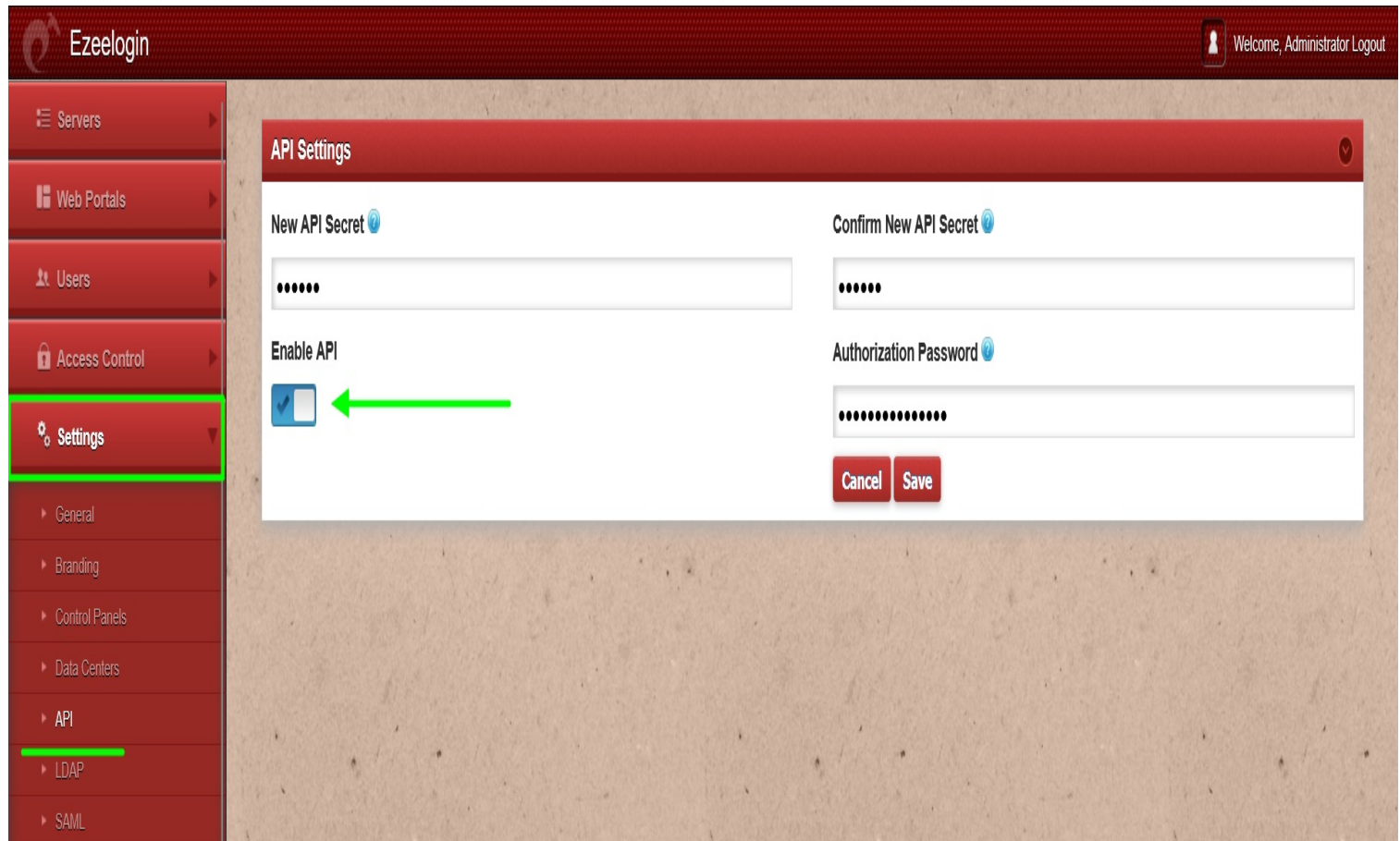
805 Nesvin KN May 28, 2026 Productivity & Efficiency Features

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1. How to suspend and terminate **ezsh** and gui sessions of an Ezeelogin gateway user using the API?

Overview: This article explains how to suspend a user account and terminate its frontend (GUI) and **backend (ezsh)** sessions using the API. When the suspend script is executed, it will immediately terminate the user's ongoing **ezsh** and GUI sessions and suspend the account. To unsuspend the user, an admin must run the unsuspend API script or perform the action from the GUI. [Refer detailed article for API.](#)

Enable API from GUI. Navigate to **Setting -> API -> enable API**.



Method 1: From the GUI

Step 1: Log in to the GUI.

Step 2: Select the user and click Edit.

Step 3: Select the status as 'Suspended'.

Step 4: Enter the authorized password (the password of the currently logged-in user) and click Save.

Edit User

First Name: logan

Last Name:

Username: logan

Email: logan@ez.com

User Group: Dummy

Expire: Never

Limit IPs:

Allowed IPs:

SSH Private Key:

Status: ☐ Active ☒ Suspended

Command Guard: ☐ Allow ☒ Disallow

Virtual Shell:

Pass User Through: Inherit

SSH Key Passphrase:

LDAP: None

Method 2: From the CLI

Login to gateway sever and **execute API script to terminate sessions and suspend the user.**

```
root@gateway:~# php /usr/local/ezlogin/ezwapi.php suspend_user -api_url http://gateway/ezlogin -secret xxxxxx -user {username}
200: {"status":"success","data":"Success"}
```

Message from ezsh:

```
Account suspended. Contact administrator. [E3]
Connection to 192.168.56.250 closed.
```

Message from gui:

Ezeelogin

Error: Login expired. Please login

Servers: All domain lookup...

☐	Name ↓	IP Address	Server Group	SSH Port	Description	Actions
☐	+ ubuntu_server	192.168.56.228	server	22		

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2. How to unsuspend the Ezeelogin gateway user account?

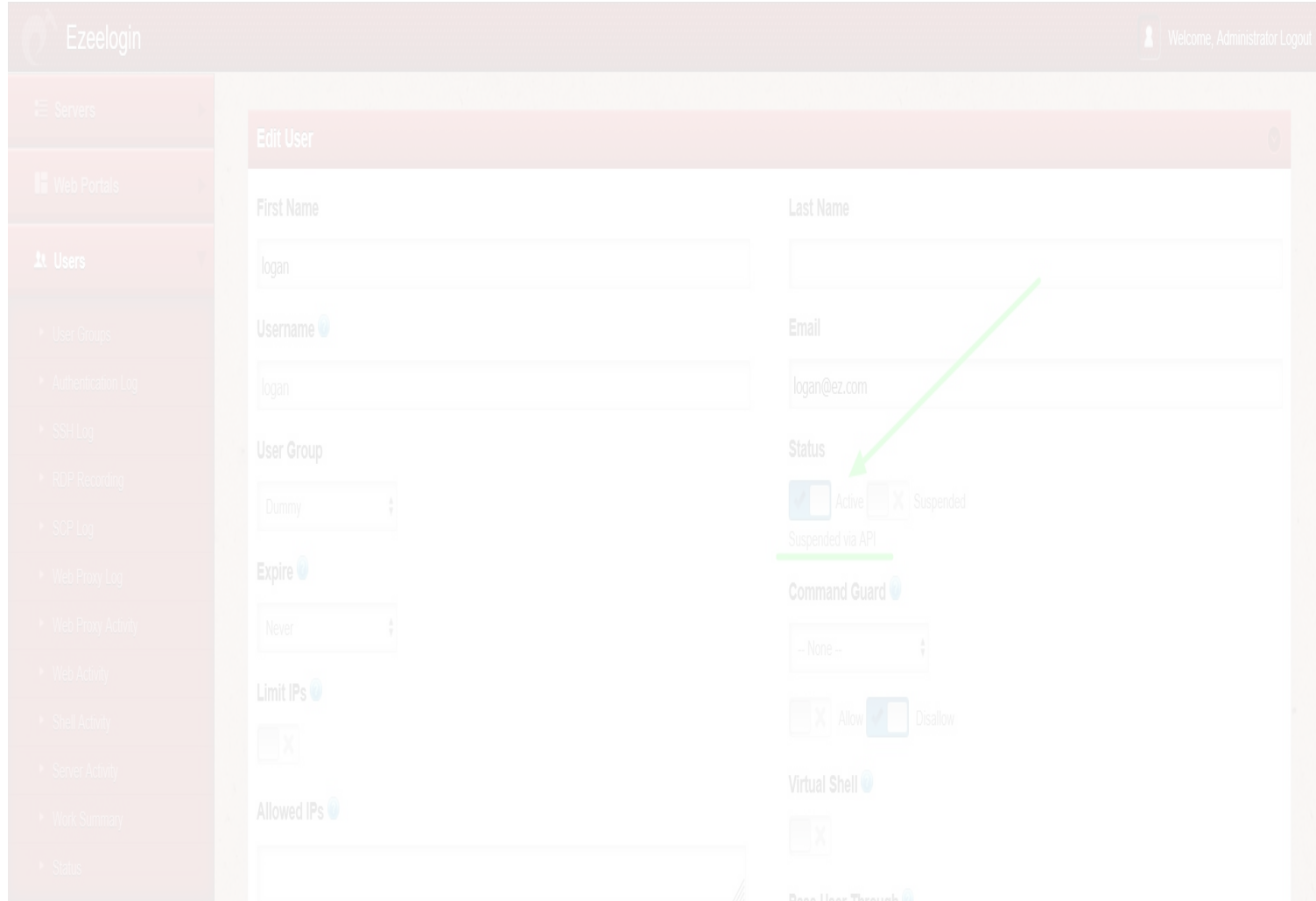
Method 1: From the GUI

Step 1: Log in to the GUI.

Step 2: Select the user and click Edit.

Step 3: Select the status as 'Active'.

Step 4: Enter the authorized password (the password of the currently logged-in user) and click Save.



Method 2: From the CLI

Run the unsuspend API script on gateway server.

```
root@gateway:~# php /usr/local/ezlogin/ezwapi.php unsuspend_user -api_url http://gateway/ezlogin -secret  
xxxxxxx -user {username}  
200: {"status":"success","data":"Success"}
```

3. Auditing API-based User Suspension and Unsuspension Actions

By default, the user who created the API secret cannot be viewed. However, if **Detailed Audit Log** was enabled in the settings earlier, you will be able to see which user created the API secret.

To view the logs, navigate to **Users -> Web Activity -> User-All -> Section-Settings -> Find**.

Ezeelogin

Welcome, Administrator Logout

Servers

Web Portals

Users

User Groups

Authentication Log

SSH Log

RDP Recording

SCP Log

Web Proxy Log

Web Proxy Activity

Web Activity

Shell Activity

Server Activity

Work Summary

Status

Access Control

Settings

Cluster

Command Guard

Search

User

- All -

Section

Settings

From

2025-11-30 06:45

To

2025-12-02 06:45

Rows Per Page

10

Note: Logs are local to the node. Search the other node as well if cluster is configured.

Who

- All -

Export

Reset

Find

Web Activity Logs

Clear all

	Username	Section	Function
☐	- ezadmin	settings	api
enable_api: N->Y ezeelas-> NO0kFdu38wYQeMVXF43kMFxLEcZFMb7WFSSIVsnhv7yw6TJDDIArNger2AUTnoizW4o8E0uR7Hcj8Jl83PQr6FGelKgUXqhbv3YYZee8LzFoetCEikyjo4eiYvwkMmiZSHv6YDBzIdC1Xmelw			
☐	ezadmin	settings	api
☐	ezadmin	settings	api
☐	ezadmin	settings	api
☐	+ ezadmin	settings	addsettings
☐	ezadmin	settings	index

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The above screenshot shows that the API secret was enabled by the user 'ezadmin'.

4. How to view the log of API based user suspend/unsuspend actions?

Navigate to **Users -> Web Activity** to view detailed information about which user was suspended or unsuspended.

Step 4.1: The screenshot below shows the logs for **suspending** a user via the API.

Ezeelogin

Welcome, Administrator Logout

Servers

Web Portals

Users

User Groups

Authentication Log

SSH Log

RDP Recording

SCP Log

Web Proxy Log

Web Proxy Activity

Web Activity

Shell Activity

Server Activity

Work Summary

Status

Search

User

-- All --

From

2025-11-30 08:23

Rows Per Page

10

Section

-- All --

To

2025-12-02 08:23

Note: Logs are local to the node. Search the other node as well if cluster is configured.

Who

-- All --

Export Reset Find

Web Activity Logs

Clear all

☐	Username	Section	Function	Target	API	Time	Actions
☐	- ezadmin	users	suspend	2	1	2025-12-01 08:23:59	
User suspended: logan							

Step 4.2: The screenshot below shows the logs for **unsuspending** a user via the API.

Ezeelogin

Welcome, Administrator Logout

Servers

Web Portals

Users

User Groups

Authentication Log

SSH Log

RDP Recording

SCP Log

Web Proxy Log

Web Proxy Activity

Web Activity

Shell Activity

Server Activity

Work Summary

Status

Search

User

-- All --

From

2025-11-30 08:23

Rows Per Page

10

Section

-- All --

To

2025-12-02 08:23

Note: Logs are local to the node. Search the other node as well if cluster is configured.

Who

-- All --

Export Reset Find

Web Activity Logs

Clear all

☐	Username	Section	Function	Target	API	Time	Actions
☐	- ezadmin	users	unsuspend	2	1	2025-12-01 08:40:21	
User activated: logan							

Related Articles:

[Managing users in Ezeelogin via API](#)

[Add / update / delete servers through ezeelogin API](#)

[Add server with private key stored in database with API](#)