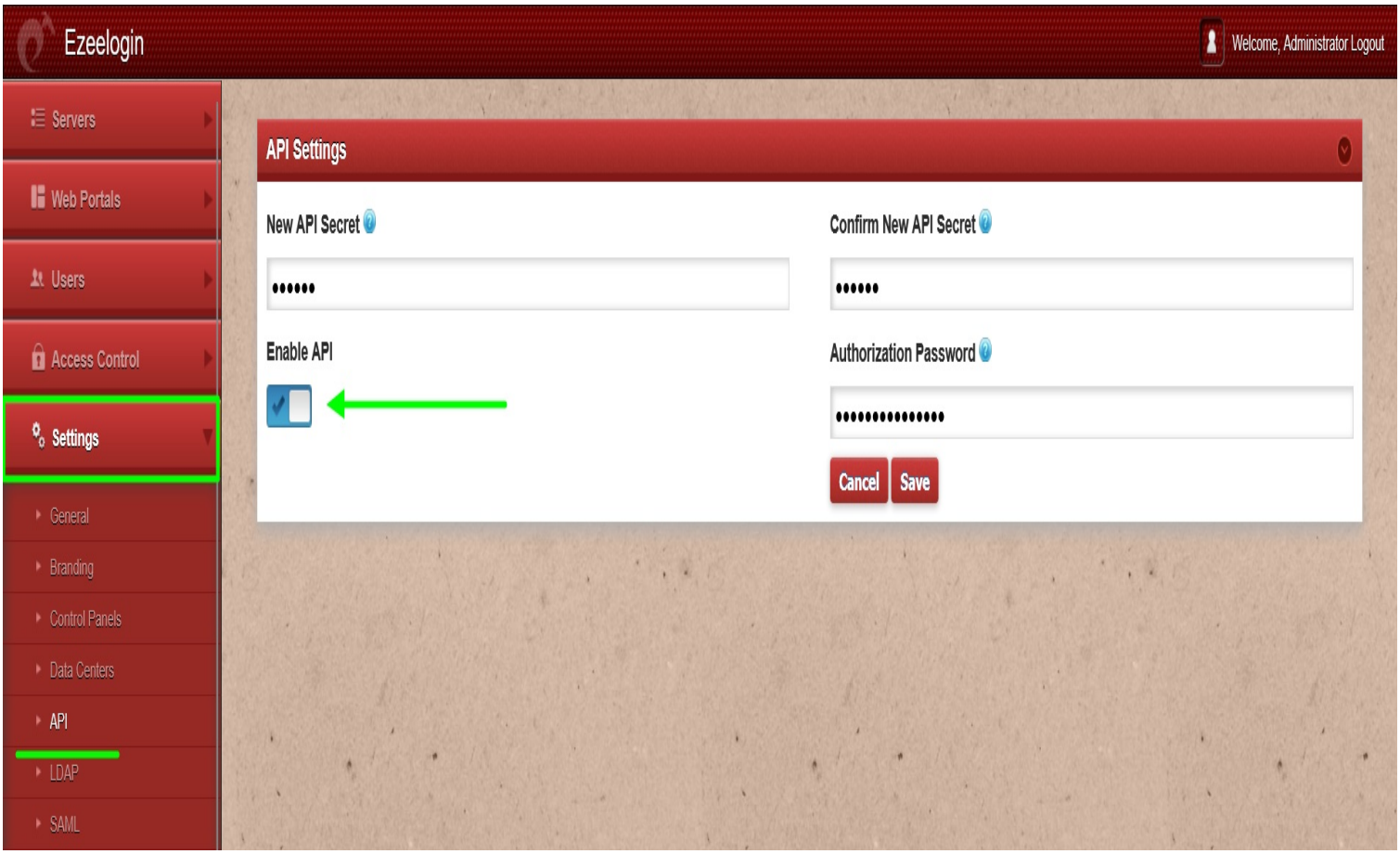
Suspend and terminate gateway user session

805 Nesvin KN May 28, 2026 Productivity & Efficiency Features 1540

1. How to suspend and terminate ezsh and gui sessions of an Ezeelogin gateway user using the API?

Overview: This article explains how to suspend a user account and terminate its frontend (GUI) and backend (ezsh) sessions using the API. When the suspend script is executed, it will immediately terminate the user's ongoing ezsh and GUI sessions and suspend the account. To unsuspend the user, an admin must run the unsuspend API script or perform the action from the GUI. **Refer detailed article for API**.

Enable API from GUI. Navigate to **Setting -> API -> enable API**.



Method 1: From the GUI

Step 1: Log in to the GUI.
Step 2: Select the user and click Edit.
Step 3: Select the status as 'Suspended'.
Step 4: Enter the authorized password (the password of the currently logged-in user) and click Save.

Method 2: From the CLI

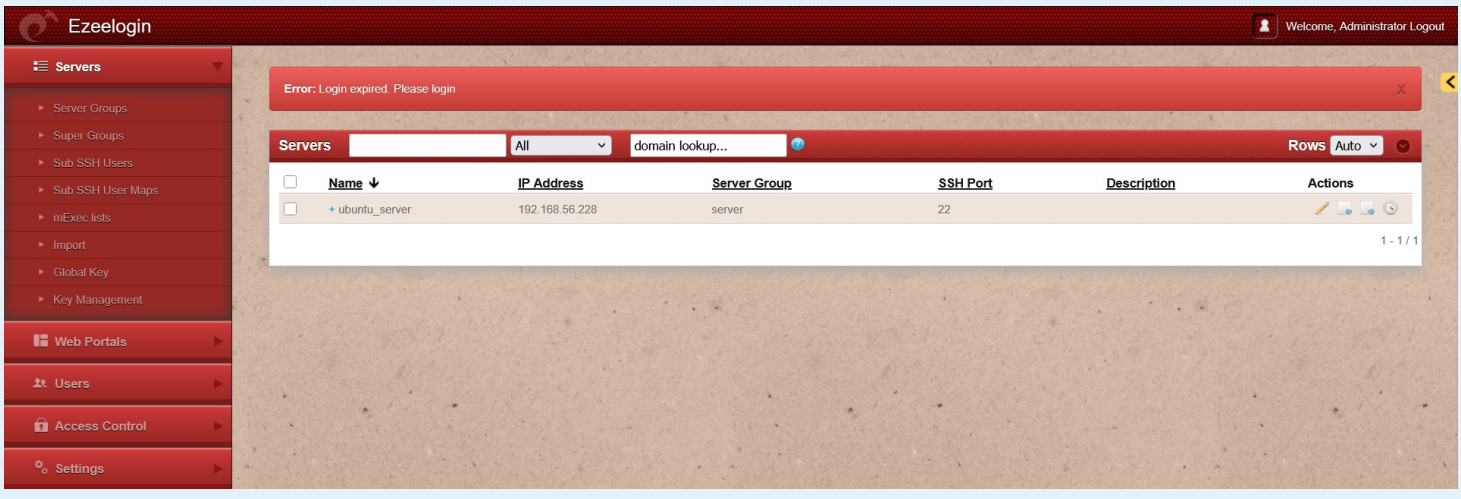
Login to gateway sever and **execute API script to terminate sessions and suspend the user.**

```
root@gateway:~# php /usr/local/ezlogin/ezwapi.php suspend_user -api_url http://gateway/ezlogin -secret xxxxxx -user {username}
200: {"status":"success","data":"Success"}
```

Message from ezsh:

```
Account suspended. Contact administrator. [E3]
Connection to 192.168.56.250 closed.
```

Message from gui:



2. How to unsuspend the Ezeelogin gateway user account?

Method 1: From the GUI

Step 1: Log in to the GUI.
Step 2: Select the user and click Edit.
Step 3: Select the status as 'Active'.
Step 4: Enter the authorized password (the password of the currently logged-in user) and click Save.

Method 2: From the CLI

Run the unsuspend API script on gateway server.

```
root@gateway:~# php /usr/local/ezlogin/ezwapi.php unsuspend_user -api_url http://gateway/ezlogin -secret xxxxxx -user {username}
200: {"status":"success","data":"Success"}
```

3. Auditing API-based User Suspension and Unsuspension Actions

By default, the user who created the API secret cannot be viewed. However, if **Detailed Audit Log** was enabled in the settings earlier, you will be able to see which user created the API secret.

To view the logs, navigate to **Users -> Web Activity -> User-All -> Section-Settings -> Find.**

The above screenshot shows that the API secret was enabled by the user 'ezadmin'.

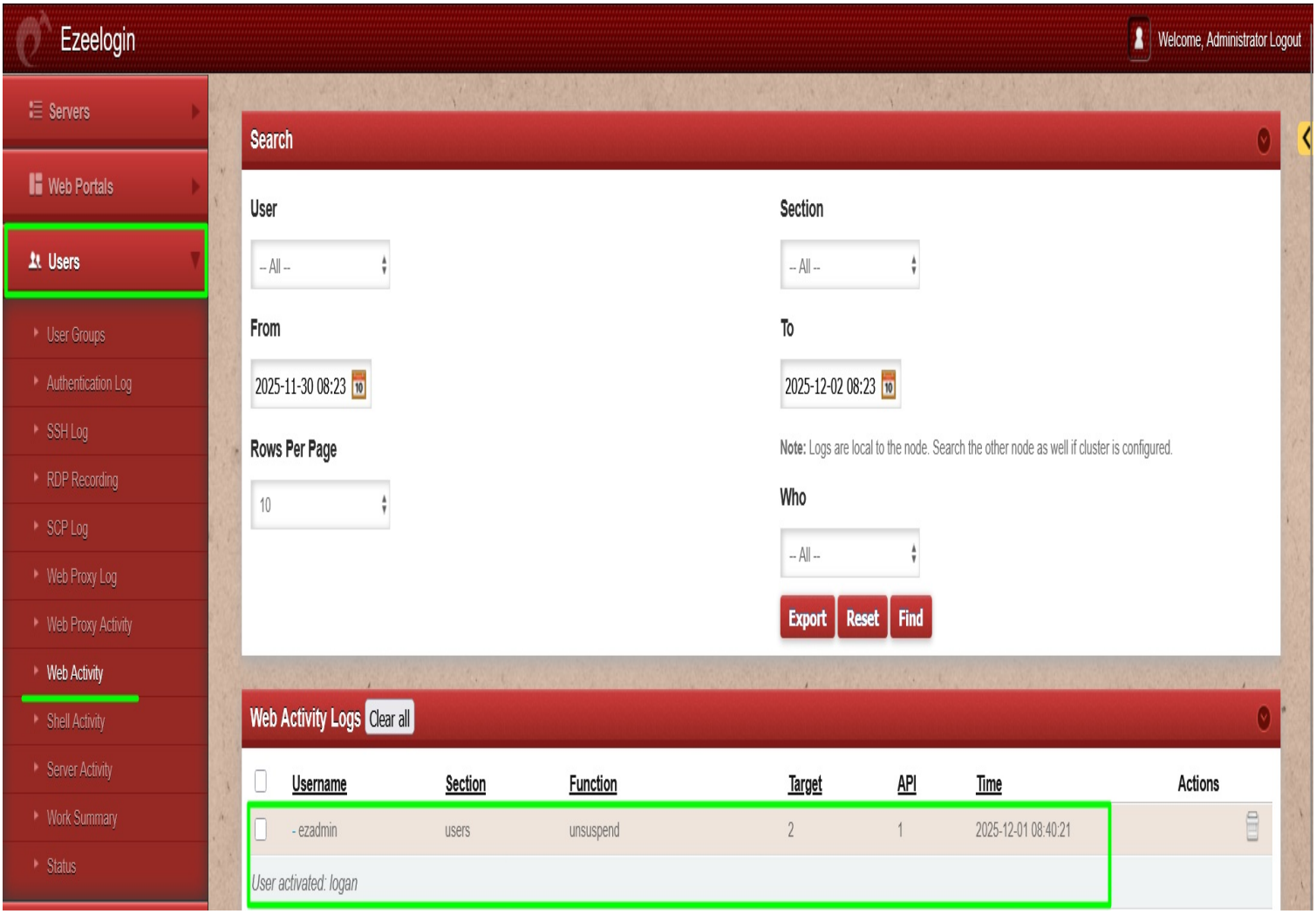
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4. How to view the log of API based user suspend/unsuspend actions?

Navigate to **Users -> Web Activity** to view detailed information about which user was suspended or unsuspended.

Step 4.1: The screenshot below shows the logs for **suspending** a user via the API.

Step 4.2: The screenshot below shows the logs for **unsuspending** a user via the API.



Related Articles:

Managing users in Ezeelogin via API

Add / update / delete servers through ezeelogin API

Add server with private key stored in database with API

Online URL: https://www.ezeelogin.com/kb/article/suspend-and-terminate-gateway-user-session-805.html