Unable to connect to your database server using the provided settings.

82 admin November 22, 2024   16795

How to resolve database connection issues in gateway server.

Overview: This article helps gateway users to solve the **'ERROR: Unable to connect to your database server using the provided settings. Filename: core/Loader.php'**

Step 1: Ensure the MySQL server is running on the gateway server. Run the below command to check the status

```
root@gateway:~# service mysql status
```

Step 2: Restart MySQL server

```
root@gateway:~# service mysql restart
```

Related Articles:

[Cannot connect to installed Ezeelogin database](#)

[Basic MySQL commands for troubleshooting database related issues in Ezeelogin](#)

Online URL:
https://www.ezeelogin.com/kb/article/unable-to-connect-to-your-database-server-using-the-provided-settings-82.html