Unable to connect to your database server using the provided settings.

82 admin November 22, 2024 Common Errors & Troubleshooting 19290

How to resolve database connection issues in gateway server.

Overview: This article helps gateway users to solve the '**ERROR: Unable to connect to your database server using the provided settings. Filename: core/Loader.php**'

Step 1: Ensure the MySQL server is running on the gateway server. Run the below command to check the status

```
root@gateway:~# service mysql status
```

Step 2: Restart MySQL server

```
root@gateway:~# service mysql restart
```

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Online URL: https://www.ezeelogin.com/kb/article/unable-to-connect-to-your-database-server-using-the-provided-settings-82.html