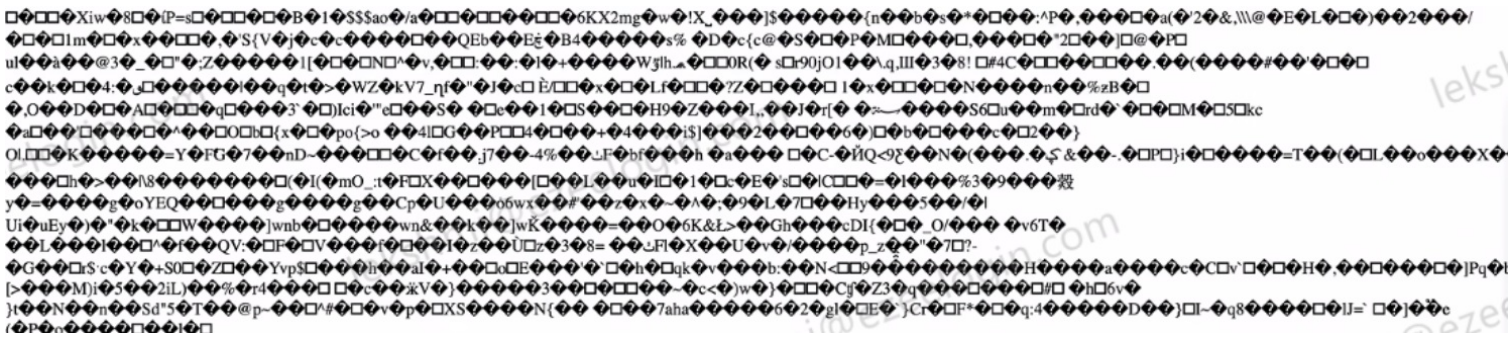
GUI not working after PHP upgrade

828 Jisna Joseph October 23, 2026 Common Errors & Troubleshooting 235

How to troubleshoot Ezeelogin GUI access issue after a PHP upgrade?

Overview: This article helps to resolve the issue where the Ezeelogin GUI becomes inaccessible after a PHP upgrade by disabling Gzip compression.

After a PHP upgrade, you may encounter an issue while accessing the Ezeelogin GUI, as shown in the screenshot below. This can occur due to a content encoding issue related to Gzip compression. Follow the steps below to update the Ezeelogin configuration and resolve the issue.



Step 1: Edit the Ezeelogin configuration file located at:

```
root@gateway:~# nano /usr/local/etc/ezlogin/ez.conf
```

Step 2: Add the following parameter to the end of the configuration file:

```
enable_gzip 0
```

Disabling Gzip compression by adding **enable_gzip 0** to the Ezeelogin configuration resolves the GUI accessibility issue after the PHP upgrade.

Related Articles:

Upgrade PHP in an Ezeelogin installed server

Online URL: https://www.ezeelogin.com/kb/article/gui-not-working-after-php-upgrade-828.html