

## key\_read: uudecode ssh user cant login with ssh key

83 admin October 2, 2024 [Common Errors & Troubleshooting](#) 14964

### User can't log in with their SSH key and I'm getting this error in /var/log/secure

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**Overview:** This article explains how to resolve SSH login issues by updating a user's public key, either through the backend of gateway server or by manually editing the authorized\_keys file on the gateway server.

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Make sure that your public key is not corrupted. Try generating a new public key and paste it into the backend.

- Refer to the following article to update the SSH gateway user public key.

[SSH authentication key](#)

Alternatively, you can update the public key by ssh'ing into the gateway server and pasting the public key in **/home/user/.ssh/authorized\_keys**

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#### Related Articles:

[Setup public key in the remote server](#)

[How to add SSH public key for passwordless authentication in SSH](#)

[Using custom private and public keys in Ezeelogin](#)

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