

Configuration and error log files to check for troubleshooting

86 admin June 15, 2021 [Common Errors & Troubleshooting](#), [Migration & Maintenance](#), [Tweaks & Configuration](#) 14843

The Ezeelogin configuration file is located at ***/usr/local/etc/ezlogin/ez.conf***

Ezeelogin has two logs files one for the web interface and one for the backend ssh interface called the ezsh shell (short for the Ezeelogin backend shell)

FRONTEND OR WEB INTERFACE LOGS

- The frontend or the web interface runs on PHP and hence a separate log file for it. The log files are stored in the *{system folder}* specified at the time of installation.
- You can find the path by checking the *system_folder* in ***/usr/local/etc/ezlogin/ez.conf***. The path would be *{system folder}/application/logs/*
- You can also run the following command on the Ezeelogin gateway server to get the path to application logs:

BACKEND OR SSH LOGS

- The backend or ssh error logs for each Ezeelogin user are stored in */home/{username}/ezsh.log* file. If you are having any issues with the ssh logins, this is the log file to take a look.
- You should also check the */var/log/secure* & */var/log/messages* log file as it records most of the ssh login errors.

For detailed debug log for troubleshooting, do append the parameter **log_level trace** in ez.conf

```
root@jumpserver:~  
vi /usr/local/etc/ezlogin/ez.conf
```

```
log_level trace
```

NOTE "log_level trace parameter will only work from Ezeelogin version 7.23.0"

Online URL:

<https://www.ezeelogin.com/kb/article/configuration-and-error-log-files-to-check-for-troubleshooting-86.html>