## Unable to open ssh session

93 admin October 3, 2024 Common Errors & Troubleshooting 7843

## How to solve the error "Unable to open session" while trying to SSH?

**Overview:** This article helps gateway users to resolve the error "**Unable to open session**" while trying to SSH.

**Step 1:** Ensure that SELinux is disabled on the gateway server as well as on the remote or target host. Check the status of SELinux using following command.

root@gateway:~# sestatus

Step 2: If SELinux is enabled, try disabling it and after disabling reboot the machine.

root@gateway:~#vi /etc/selinux/config SELINUX=disabled

Step 3: If this is still unresolved, check for error messages in /var/log/secure, /var/log/messages, /var/log/audit/audit.log

**Step 4:** Check the <u>ezsh log</u> of the gateway user from the gateway server.

root@gateway:~# tail /home/username/ezsh.log

## **Related Articles:**

Failed to establish SSH session.

Error log file and configuration file to troubleshoot.

Online URL: https://www.ezeelogin.com/kb/article/unable-to-open-ssh-session-93.html