Unable to open ssh session

93 admin October 3, 2024 Common Errors & Troubleshooting 9631

How to solve the error "Unable to open session" while trying to SSH?

Overview: This article helps gateway users to resolve the error "**Unable to open session**" while trying to SSH.

Step 1: Ensure that SELinux is disabled on the gateway server as well as on the remote or target host. Check the status of SELinux using following command.

```
root@gateway:~# sestatus
```

Step 2: If SELinux is enabled, try disabling it and after disabling reboot the machine.

```
root@gateway:~# vi /etc/selinux/config
SELINUX=disabled
```

Step 3: If this is still unresolved, check for error messages in **/var/log/secure** , **/var/log/messages**, **/var/log/audit/audit.log**
Step 4: Check the **ezsh log** of the gateway user from the gateway server.

```
root@gateway:~# tail /home/username/ezsh.log
```

Related Articles:

Failed to establish SSH session.

Error log file and configuration file to troubleshoot.

Online URL: https://www.ezeelogin.com/kb/article/unable-to-open-ssh-session-93.html