

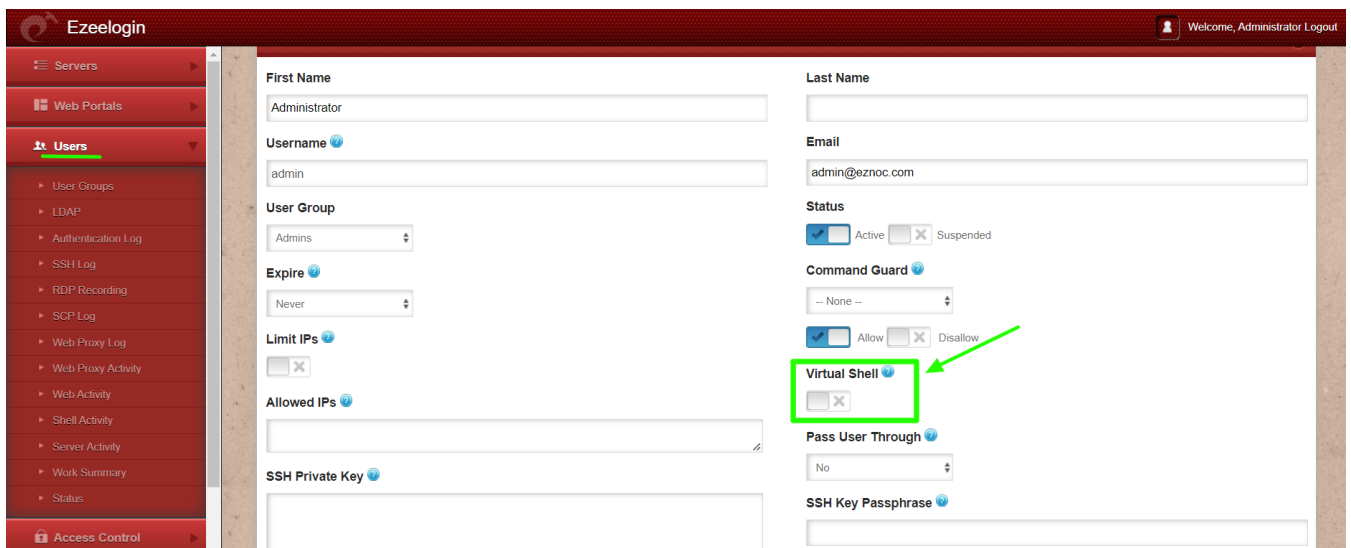
Slowness in SSH Session

94 admin November 22, 2024 [Common Errors & Troubleshooting](#) 7330

How to resolve the issue of slow SSH sessions when the virtual shell is enabled?

Overview: This article helps gateway users in disabling the virtual shell feature, which can cause slowness to SSH sessions.

Step 1: To disable virtual shell for a user, navigate to **Users** -> **Edit user** -> **disable Virtual shell**.



The screenshot shows the Ezeelogin web interface for editing a user. The left sidebar contains a menu with options like Servers, Web Portals, Users, and Access Control. The main area displays the 'Edit user' form for the 'admin' user. The 'Virtual Shell' option is highlighted with a green box and a green arrow, indicating it should be disabled. The form includes fields for First Name, Last Name, Username, Email, User Group, Expire, Limit IPs, Allowed IPs, SSH Private Key, Status, Command Guard, Pass User Through, and SSH Key Passphrase.

Step 2: Enabling “[Virtual shell](#)” will provide the user with only a non-interactive shell that just lets gateway users to execute commands on the remote server (similar to parallel shell) with complete **command guard filtering** capabilities.

```
[eznoc.test]# |
```

This way, you can ensure smoother SSH sessions by disabling the virtual shell feature.

Virtual shell is an experimental feature. This feature will bring slowness to the SSH sessions and interactive activities such as file editors, top, etc. will not work as in a regular shell.

Related Articles:

[Filter command executed on remote servers using command guard](#)

Online URL: <https://www.ezeelogin.com/kb/article/slowness-in-ssh-session-94.html>